

Tampa Catholic High School iPad Repair Information
iPad Insurance Information/Fees
2018-19

All damaged school-issued iPads still under warranty must be taken to an authorized Apple repair center (Apple Store) OR use the following website link to process an Apple Care repair via mail: <https://getsupport.apple.com/>.

Replacement iPads typically arrive in a week. Bring the Apple Care repair receipt to Coach Gregory in the Learning Lab in order to receive a school-issued loaner to use until your replacement iPad arrives from Apple Care. Once the replacement iPad arrives, you must bring the school-issued loaner and the replacement iPad to Coach Gregory. He will then add the replacement iPad back to the school's management system.

CO2022 and transferring students with iPad 6th Generation

- Apple Care for three years (theft, loss are not covered)
- (2) Accidental damage claims over three-year policy (\$50 deductible plus tax)
- Required to take iPad to Apple Store or certified Apple repair center
- Bring receipt to Coach Gregory in the Learning Lab to get school loaner while Apple Care repair/replacement is processed. School loaners can only be checked out for one week (five school days).
- When iPad replacement arrives (not original), must be brought to Coach Gregory in Learning Lab to join to management system

Returning CO2021

- Apple Care for two more years (theft, loss are not covered)
- (2) Accidental damage claims over three-year policy (\$50 deductible plus tax)
- Required to take iPad to Apple Store or certified Apple repair center
- Bring receipt to Coach Gregory in the Learning Lab to get school loaner while Apple Care repair/replacement is processed. School loaners can only be checked out for one week (five school days).
- When iPad replacement arrives (not original), must be brought to Coach Gregory in Learning Lab to join to management system

Returning CO2020

- Apple Care for three years (theft, loss are not covered)
- (2) Accidental damage claims over three-year policy (\$50 deductible plus tax)
- Required to take iPad to Apple Store or certified Apple repair center.
- Bring receipt to Coach Gregory in the Learning Lab to get school loaner while Apple Care repair/replacement is processed. School loaners can only be checked out for one week (five school days).
- When iPad replacement arrives (not original), must be brought to Coach Gregory in Learning Lab to join to management system

Returning CO2019

- iPads are no longer insured. Parents are encouraged to purchase a one-year insurance policy.
- Broken iPad costs are responsibility of parent/student. iPad repair option choice left to discretion of parents/student.
- Students may bring repair receipt to Coach Gregory in the Learning Lab to get school loaner while device is being repaired. School loaners can only be checked out for one week (five school days).
- iPads to be gifted to seniors upon graduation.

Additional costs:

-New Protective Case: \$40

-iPad Charging Block: \$20

-iPad Lightning Cable: \$20

-Complete Charging System: \$40

-Replacement cost for lost/stolen/non-repairable iPad contingent upon the number of days student has been enrolled at Tampa Catholic. The exact payoff amount would be provided at the time device issue is reported to school.

Programming fee: \$25