

Tampa Catholic High School iPad Repair Information  
iPad Insurance Information/Fees  
2018-19

All damaged school-issued iPads still under warranty must be taken to an authorized Apple repair center (Apple Store) OR use the following website link to process an Apple Care repair via mail: <https://getsupport.apple.com/>.

Apple has changed their repair process and will most probably provide you with a replacement iPad the same day. You should make an appointment with the Apple Store technical support department beforehand. Once you have the replacement iPad, bring it to the IT Office so that it can be joined to the school's management system.

**CO2022 and transferring students with iPad 6<sup>th</sup> Generation**

- Apple Care for three years (theft, loss are not covered)
- (2) Accidental damage claims over three-year policy (\$50 deductible plus tax)
- Required to take iPad to Apple Store or certified Apple repair center
- Bring replacement iPad to the IT Office so that it can be joined to the school's management system.

**Returning CO2021**

- Apple Care for two more years (theft, loss are not covered)
- (2) Accidental damage claims over three-year policy (\$50 deductible plus tax)
- Required to take iPad to Apple Store or certified Apple repair center
- Bring replacement iPad to the IT Office so that it can be joined to the school's management system.

**Returning CO2020**

- Apple Care for one year (theft, loss are not covered)
- (2) Accidental damage claims over three-year policy (\$50 deductible plus tax)
- Required to take iPad to Apple Store or certified Apple repair center.
- Bring replacement iPad to the IT Office so that it can be joined to the school's management system.

**Returning CO2019**

- iPads are no longer insured. Parents are encouraged to purchase a one-year insurance policy.
- Broken iPad costs are responsibility of parent/student. iPad repair option choice left to discretion of parents/student.
- Bring replacement iPad to the IT Office so that it can be joined to the school's management system.
- iPads to be gifted to seniors upon graduation.

*Additional costs:*

*-New Protective Case: \$25 - \$40*

*-iPad Charging Block: \$20*

*-iPad Lightning Cable: \$20*

*-Complete Charging System: \$40*

*-Replacement cost for lost/stolen/non-repairable iPad contingent upon the number of days student has been enrolled at Tampa Catholic. The exact payoff amount would be provided at the time device issue is reported to school.*

*Programming fee: \$25*